**Browser Compatibility**

**Supported Browsers and Operating Systems for the Donegal Web Site (NY)**

The Donegal Insurance Group has tested this web site against a variety of operating system and browser technologies.

* **Certified** - fully tested and supported
* **Compatible** - should function properly but full testing is in progress
* **N/A** - not a testable combination

\*Revised: 11/01/2022\*

| **Browser** | **Windows 7** | **Windows 8** | **Windows 10** | **macOS** |
| --- | --- | --- | --- | --- |
| Microsoft Edge | N/A | N/A | Compatible | N/A |
| Mozilla Firefox | Certified | Certified | Compatible | Certified |
| Google Chrome | Certified | Certified | Compatible | Certified |
| Apple Safari | N/A | N/A | N/A | Certified |

**Supported Mobile Platforms**

We now offer an application for your mobile device. It has been released to the iTunes and Android markets and is supported on the following minimum operating system versions:

| **Apple iOS (iPhone, iPod)** | iOS version 6 and higher |  
| **Google Android** | Android version 4 and higher |

If you have any questions or issues, please contact support. **(NY)**

**Updating Entrust SSL Root Certificate**

The following instructions are provided as a guide. Your experience may differ slightly depending on the browser you are using.

Please click on the following link to retrieve the Entrust SSL Root Certificate:  
<https://entrust.com/root-certificates/entrust_ev_ca.cgr>

**IF YOU ARE PROMPTED TO DOWNLOAD A FILE:**

1. When the "File Download" box appears, click the "Open" button. A Certificate Information window should display.
2. Click the "Install Certificate" button to start the Certificate Import Wizard.
3. Perform the following actions: Click **Next**, **Next**, **Finish**. You should receive a confirmation that the import was successful.
4. Click **OK** twice to complete the process. **(NY)**

**IF YOU OPEN A PAGE WITH A CERTIFICATE BLOCK:**

1. Save the page from the browser (**File → Save As** or **Ctrl+S**) to a location on your computer.
2. Double-click the saved file to open it.
3. In the "Open File" box, choose **Open**.
4. Click the "Install Certificate" button to start the Certificate Import Wizard.
5. Perform the following actions: Click **Next**, **Next**, **Finish**. You should receive a confirmation that the import was successful.
6. Click **OK** twice to complete the process.

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